



AG SERVICE TECHNICIAN

This team member will be responsible for the effective processing and inspection of Capello products and components at a high level of quality. Their work must be completed in a safe, professional and timely manner. This individual must be able to perform quality work as efficiently and profitably as possible, while upholding the integrity of the Capello brand.

DUTIES & RESPONSIBILITIES

- Process orders in compliance with Capello USA methods and standards.
- Diagnose, inspect, recondition, repair, assemble and service equipment as assigned by the supervisor.
- Document machine information and repairs completed on work order.
- Maintain a clean working environment as well as care for all shop tools, machines, and equipment.
- Proficiently operate heavy equipment such as fork lifts, telehandlers and over head crane.
- Follow all safety rules and regulations while performing work assignments and adhere to all policies and procedures as specified in company manuals and as directed.
- Perform minimum and maximum responsibility tasks, including general machine maintenance, facility maintenance, service calls, traveling, trade shows, on-site evaluations, equipment demos, and general labor.
- Maintain a positive and professional working relationship with peers, management, and support resources with a constant commitment to teamwork and exemplary customer service.
- Must be able to lift up to 50lbs.
- Perform all other duties as assigned by management in a professional and efficient manner.
- Proactively seek and participate in available company-sponsored training, in an effort to develop and advance knowledge base and skill set.

KEY COMPETENCIES

- Excellent mechanical skills
- Problem analysis and assessment including machine troubleshooting.
- Effective organizational and interpersonal skills.
- Ability to maintain a high level of accuracy in preparing and servicing equipment as needed.
- Attention to detail, good organizational skills, and job task prioritizing and planning.
- Written communication skills for accurate documentation.
- Computer literacy and keyboarding
- Willingness to work extended harvest hours in-season.
- Self-motivation, good work ethic, and ability to work well with others.
- Mechanically adept.

CREDENTIALS & EXPERIENCE

- GED or high school diploma
- Preferred farming/agriculture equipment experience

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