



JOB DESCRIPTION

Job Title: Service Technician

Department: Implements

Reports To: Implements Division Director

Duties and Responsibilities:

- Loading and unloading equipment, machine assembly, installation of equipment, troubleshooting and repair of ag equipment.
- Process orders in compliance with Worthington Tractor Parts Implement Division standards.
- Maintain a clean and safe working environment.
- Ability to travel with little notice.
- Must perform gracefully in high stress situations.
- Must be willing and able to obtain and maintain a Class A3 (CDL) license.
- Perform high- and low-responsibility tasks, including general machine maintenance, facility maintenance, service calls, traveling, trade shows, on-site evaluations, equipment demos, and general labor.
- Must be willing to represent Worthington Tractor Parts Implement Division and all sister companies in a positive manner.
- Operate heavy equipment such as, forklifts, telehandlers, and payloaders.
- Operate in a fast paced, ever changing work environment with minimal supervision.
- Must be able to lift over 50lbs
- Other duties as assigned...

Key Competencies:

- Oral communication skills to communicate effectively with staff, vendors, and customers
- Problem analysis and assessment including machine troubleshooting
- Very effective organizational and interpersonal skills
- Ability to maintain a high level of accuracy in preparing and servicing equipment as needed
- Attention to detail, good organizational skills, and job task prioritizing and planning
- Written communication skills for accurate documentation
- Computer literacy and keyboarding
- Willingness to work extended harvest hours in-season
- Ability to comprehend new processes in a short period of time
- Ability to multi-task while remaining efficient and accurate
- Self-motivation, good work ethic, and ability to work well with others.
- Mechanically adept.
- Positive attitude

Credentials and Experience:

- GED or high school diploma required.
- Previous farming/agriculture equipment experience preferred.